

## Thank you for using our Design Assistant Software.

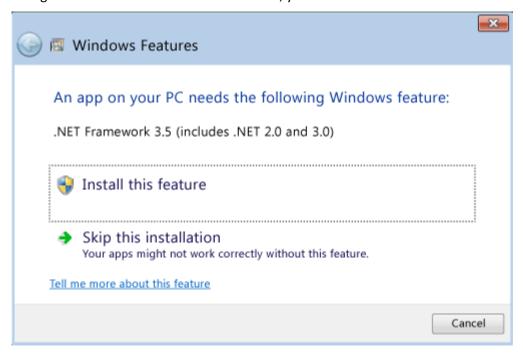
Please read and follow these instructions to ensure proper installation and performance of the Design Assistant software.

Your local IT department may need to perform installation of the software for you, depending on the administrative policies that your company has in place.

- 1. Right click and choose Save As to download each file; save them to your desktop.
- 2. Uninstall old versions of Design Assistant and Crystal Reports if you have them.
- 3. Install Crystal Reports.
- 4. Install the Design Assistant 9 software.
- 5. Optional: Install .Net Framework if needed (most computers have this already, but not all).

**A note for Windows 10 users** with .Net 4.0 Framework: Design Assistant uses .Net 2.0 Framework. It is possible that you may be able to install and run Design Assistant software without installing Crystal Reports or .Net Framework as noted above.

Alternately, you may get a message regarding installation of .Net 2.0 Framework. If you cannot install Design Assistant because of .Net Framework, you can install .Net 2.0 Framework via Windows Updates.



Windows might pick up on that automatically, but it is not a given that this is happening. If it happens, a window should be launched by the operating system that allows you to install the feature.

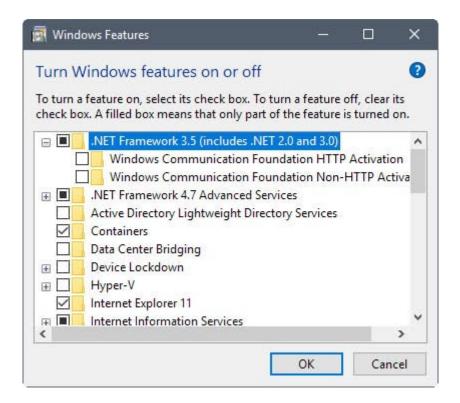


If it does not, you are required to install the feature manually instead, or, and that is without doubt a possibility, remove the program from the system as you cannot run it. A third option would be to use virtualization to run it which may be the best option if the old .Net Framework version cannot be installed.

## Here is the quickest way to install the missing .Net Framework component on Windows 10:

Tap on the Windows-key on your keyboard, type appwiz.cpl, and hit the Enter-key on the keyboard. This opens the Programs and Features Control Panel applet.

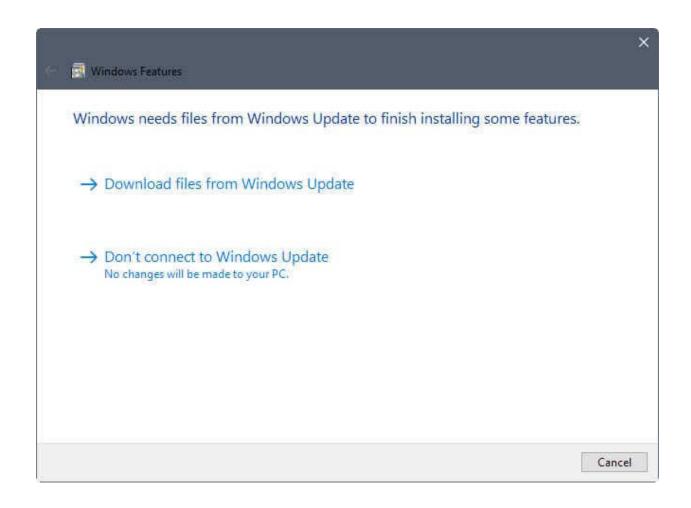
Select Turn Windows features on or off on the left of the window.



Locate the entry .Net Framework 3.5 (includes .Net 2.0 and 3.0), and place a checkmark in the box next to it. You don't need to check the Windows Communication Foundation options that are sub-options of the main one.

Click ok, and wait for Windows to add the new component to the system.





Windows 10 might need to connect to Windows Update to download the .Net Framework 3.5 version to install it on the computer. You need to allow this connection to proceed.

A restart is required to complete the installation.

For more information, contact eone@eone.com