WH47 & WR47 Series
Simplex & Duplex
Typical Installation Instructions & Warranty Information

476-Gal. Capacity Grinder Pump Station
Environment One Grinder Pump Feature Identification

1. GRINDER PUMP BASIN – Polyethylene

2. ACCESSWAY COVER – High density polyethylene (HDPE)

3. ELECTRICAL QUICK DISCONNECT (EQD) – Cable from pump core terminates here

4. POWER AND ALARM CABLE – Circuits to be installed in accordance with local codes

5. ALARM PANEL – NEMA 4X enclosure and equipped with circuit breakers. Locate according to local codes.

6. ALARM DEVICE – Every installation is to have an alarm device to alert the homeowner of a potential malfunction. Visual devices should be placed in very conspicuous locations.

7. INLET – EPDM grommet (4.5” ID). For 4.5” OD DWV pipe (standard).

8. WET WELL VENT – 2.0” tank vent


9a. STUB-OUT – 4” X 5’ long watertight stub-out, to be installed at time of burial unless the gravity service line is connected during installation. Supplied by others.

10. DISCHARGE FTG – 1-1/4” Female NPT, stainless steel

11. DISCHARGE LINE – 1-1/4” Nominal pipe size. Supplied by others.

12. CONCRETE ANCHOR – See Ballast Calculations for specific weight for your station height. Supplied by others.

13. BEDDING MATERIAL – 6” minimum depth, round aggregate, (gravel). Supplied by others.

14. FINISHED GRADE – Grade line to be 1” to 2” below removable lid and slope away from the station.

15. CONDUIT – 1” or 1-1/4”, material and burial depth as required per national and local codes. Conduit must enter panel from bottom and be sealed per NEC section 300.5 & 300.7. Supplied by others.

16. REBAR – For use with precast concrete ballast. Required to lift tank after ballast (concrete anchor) has been attached, 4 places, evenly spaced around tank.
FAILURE TO COMPLY WITH INSTALLATION INSTRUCTIONS WILL VOID WARRANTY
The following instructions define the recommended procedure for installing the Model WH/WR47 grinder pump station.

This is a sewage handling pump and must be vented in accordance with local plumbing codes. This pump is not to be installed in locations classified as hazardous in accordance with National Electric Code, ANSI / NFPA 70. All piping and electrical systems must be in compliance with applicable local and state codes.

1. **REMOVE PACKING MATERIAL:** The User Instructions must be given to the owner. Hardware supplied with the unit, if any, will be used at installation.

2. **TANK INSTALLATION:**
   The tank is typically supplied with a standard grommet for connecting the 4” DWV (4.50” outside dia.) incoming sewer drain. Other inlet types and sizes are optional. Caution: 4” DR-35 pipe has a smaller diameter and won’t create a watertight joint with the standard 4” SCH 40 inlet grommet. Confirm that you have the correct inlet before continuing.

   Do not drop, roll, or lay tank on its side. This will damage the unit and void the warranty.

   Excavate a hole to a depth so that the station cover extends 1” to 3” above the finished grade line. The finished grade must slope away from the station cover to prevent surface water from entering the station. The diameter of the hole shall be large enough to allow for the concrete ballast anchor. The size, shape and shoring requirements of the excavation will be based on

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**Figure 2a**

**120 VOLT WIRING – SIMPLEX**

**Figure 2b**

**240 VOLT WIRING – SIMPLEX**
the soil conditions and must be in accordance with the site engineer’s recommendation and safety requirements. Care must be taken during lifting and placement to prevent impacting or otherwise damaging the tank (see Lifting Instructions). Only a non-marring sling, rated for the load being lifted, should be used in contact with the tank surfaces. A pre-ballasted tank must not be lifted with a sling (see Lifting Instructions). Lifting chains or cables should not be placed in direct contact with the tank surfaces. Fill the excavation bottom with a 6” deep bed of gravel, naturally rounded aggregate, clean and free flowing, with particles not less than 1/8” or more than 3/4” in size.

A concrete ballast anchor is required to prevent flotation of the tank when groundwater is present. The concrete anchor is not optional. The **MINIMUM** concrete anchor requirements for the WH/WR 47 station are shown in Chart 1 of the Ballast Calculation section.

Pour approximately 1” to 2” of concrete onto the gravel bed and place the tank into the excavation. Ensure the tank is properly positioned in the excavation to support inlet pipe (Section 3) and discharge pipe (Section 5) connections before pouring the concrete ballast. The unit should be leveled and filled with water, about 24” deep, to prevent shifting while the remaining ballast is being poured. The concrete should be vibrated, as necessary, to eliminate voids. If it is necessary to pour the concrete above the inlet level (Section 3), the inlet must be sleeved with an 8” tube before pouring.
Concrete ballast should be cast in-place around the tank in the excavation (Figure 3). Alternatively, pre-cast ballast around the base of the tank, may be used. Ensure that 1” to 2” of concrete is placed beneath the tank base if pre-cast ballast is used. If the concrete is pre-cast, lifting hooks must be anchored in the ballast to support subsequent handling of the tank (see Lifting Instructions). The lifting hooks used must be adequate to support the combined weight of the tank and concrete ballast and shall be sized and installed in accordance with the site engineer’s recommendation.

Place the ballasted tank on the gravel bedding in the excavated hole using the lifting hooks. Do not lift by any of the tank surfaces if pre-cast ballast is utilized.

**3. INLET LOCATIONS:**

A 4” DWV (standard) inlet grommet was provided with the station for sealing the inlet pipe at the tank wall. If the inlet grommet penetration was not factory installed, the location of the tank inlet must be determined to support final positioning of the tank prior to ballast installation (see Section 2). The inlet pipe location corresponds with the actual or projected point where the building sewer line intersects the tank wall. The grade of the inlet pipe and required burial depth (per national and local code requirements) must be accounted for when determining the inlet location. The supply cable path should be considered when selecting the inlet location (see Section 8). A 5” diameter field penetration of the tank wall is required to support installation of the (standard) inlet grommet. This penetration must not remove or interfere with any of the structural ribbing on the polyethylene tank. The inlet grommet may be installed in any of the allowable locations shown in Figure 7. The inlet penetration must be centered in the location selected to prevent interference with the tank ribbing. Typical inlet installation will be on one of the four, 10.5” diameter raised pads on the tank body. The pads have been marked with a series of locating lines to support centering of the 5” (standard) drilled penetration. Any inlet installed in the depressed panels between the horizontal and vertical ribbing must be centered within the panel to provide adequate clearance for the 6” diameter flange on the standard 4” inlet grommet (Figure 7). Once the location of the inlet penetration is selected, mark the inlet center location on the tank and position the tank. Using a 5” diameter hole saw for a standard 4” grommet, drill through the tank wall at the marked location. Remove any chips or burrs from the drilled hole. Install the provided inlet grommet into the drilled hole. The grommet is self-sealing and does not require the use of

![Figure 3: TYPICAL IN-GROUND SECTION VIEW](image-url)
Power at the station must not drop below 10% of nameplate voltage. Maximum Recommended Length:
120 Volt 60’ (min. voltage at pump — 108V)
240 Volt 150’ (min. voltage at pump — 216V)
Consult factory for longer lengths

**TYPICAL SUPPLY CABLE CONFIGURATION**
GRINDER PUMP STAND

feet between the discharge nozzle and the bottom of the hole because this can cause separation of the constituent materials.

7. VENTING: The unit must be properly vented to assure correct operation of the pump. The units are supplied with a 2" vent opening in the cover assembly. Failure to properly vent the tank will result in faulty operation and will void the warranty.

If the water level outside of the station is expected to rise above the surrounding grade (flooding), a cover vent system cannot be used. If flood conditions are expected, an underground (lateral) vent system and solid cover must be used. Consult the factory if flood conditions are possible where the station will be installed.

8. ELECTRICAL CONNECTION: (Supply panel to E/One alarm panel)
Before proceeding, verify that the service voltage is the same as the motor voltage shown on the name plate. An alarm device is required on every installation. There shall be no exceptions.

Wiring of supply panel and alarm panel shall be per Figures 2a–2d, alarm panel wiring diagrams and local codes. A dedicated 30 amp breaker is required before all simplex alarm panels. A dedicated 30 amp breaker is required before a 240V duplex alarm panel, and a dedicated 40 amp breaker is required before a 120V duplex alarm panel.

9. ELECTRICAL CONNECTION: (Pump to Panel) (Fig. 4) The grinder pump station is provided with a cable for connection between the station and the alarm panel (supply cable) for each grinder pump. The supply cable, a six conductor tray cable, meets NEC requirements for direct burial as long as a minimum of 24" burial depth is maintained. Those portions of the cable which have less than 24" of cover must be contained in suitable conduit. This includes the vertical portion dropping to a 24" depth at the station and the length rising out of the ground at the control panel (conduit by others). NOTE: Wiring must be installed per national and local codes. Conduit must enter panel from bottom and be sealed per NEC section 300.5 & 300.7.

9a. Installing E/One supply cable:
1) Open the lid of the station and locate the cable and the feed-thru connector on the wall of the shroud or on the inside wall of the tank (Model WH/WR47 x 77”). Loosen the nut on the connector and pull the supply cable out through the connector until it hits the crimped-on stop feature on the cable, approximately 36" from the EQD. **IMPORTANT: All but 36” of the cable must be pulled out of the station, and the Equalizer and EQD should be secured in the hook provided to ensure that the pump functions properly. Do not leave the excess cable in the station.

2) Retighten the nut. This connection must be tight or ground water will enter the station.

3) Feed the wire through the length of conduit (contractor provided), which will protect it until it is below the 24" burial depth.

4) On models WH/WR47 x 92" and taller, position the conduit vertically below the cable connector along side of the station reaching down into the burial depth. Attach the small protective shroud provided with the station to protect the exposed cable where it enters the station. Four self-tapping screws are
5) Run the cable underground, in a trench or tunnel, to the location of the alarm panel. Leave a 6- to 12-inch loop of cable at each end to allow for shifting and settling. Connections made at the panel are shown in the panel wiring diagram (Figures 2a–2d).

10. GRINDER PUMP STAND ASSEMBLY: Temporarily rest the grinder pump on its side. Using a block of wood or similar object, prop up the lower pump end to allow installation of the pump stand. Align the two legs of each pump stand half with two of the holes in the pump lower end (Figure 5). Push the stand legs into the pump lower end. Using a mallet, ensure that the stand legs bottom into the mounting holes. Repeat for the other stand half. Turn the pump upright on the installed stand.

11. DEBRIS REMOVAL: Prior to start-up test procedure, the incoming sewer line must be flushed to force all miscellaneous debris into the tank. Next, all liquid and debris must be removed. Once the tank is clean, install the pump(s) and proceed with the test.

12. INSTALL THE PUMP: Lower the pump into the tank. Position the pump so the pump’s discharge is on the opposite side of the pump relative to the discharge in the tank. Position the pump in the center of the tank. Rotate to coil the discharge hose and slide the adapter on the discharge hose into the receiver in the tank wall until it seats. Push the white slider down to open the discharge valve. Refer to Figures 8–11 for slideface connection and operation.

Hang power cable, breather tubing with Equalizer, and lifting rope to prevent them from laying in sewage. The Equalizer should be hung as high as possible in the tank.

13. TEST PROCEDURE The following steps should be taken to verify proper installation and operation:

a) Make sure that the discharge slide face valve(s) is fully open. This valve(s) must not be closed when the pump is operating. In some installations, there may be a valve, or valves, at the street main that must also be open. (Ignore all Trouble indications, LEDs and/or messages until the panel is reset at the end of this procedure.)

For model WH/WR 471:

b) Fill the tank with approximately 200 gallons of water (approximately up to the top of the grinder pump).

c) Turn on the pump power and alarm circuit breakers in the alarm panel. The grinder pump and alarm should turn on immediately.

d) Monitor the pump and alarm to ensure they are operating correctly. The alarm will shut off at a water level of approximately 18” from the bottom. The grinder pump will shut off at a water level of approximately 14” from the bottom. Proceed to Step i.

For model WH/WR 472:

b) Fill the tank with approximately 200 gallons of water (approximately up to the top of the grinder pump).

c) Turn on the Pump #1 power breaker and the alarm circuit breakers in the alarm panel. Grinder Pump #1 and the alarm should turn on immediately.

d) Monitor the pump and alarm to ensure they are operating correctly. The alarm will shut off at a water level of approximately 18” from the bottom. The grinder pump will shut off at a water level of approximately 14” from the bottom.

e) Turn off the Pump #1 and alarm circuit breakers.

f) Refill the tank with approximately 200 gallons of water (approximately up to the top of the grinder pump).

g) Turn on the Pump #2 power breaker and the alarm circuit breakers in the alarm panel. Grinder Pump #2 and the alarm should turn on immediately.

h) Monitor the pump and alarm to ensure they are operating correctly. The alarm will shut off at a water level of approximately 18” from the bottom. The grinder pump will shut off at a water level of approximately 14” from the bottom.

i) Clear/Reset the alarm panel:

Sentry and T260 panels: Reset is not required.

Protect Panel: Turn pump and alarm breakers off and back on simultaneously.

Protect Plus Panels: Perform a “cold start” from the Initialize System menu. Any user setting that were previously chosen will not be reset.

j) If any Trouble or alarm conditions are indicated after the panel is reset, contact your local service provider.
Field Joint Assembly Instructions

IT IS EXTREMELY IMPORTANT THAT THE JOINT IS SEALED PROPERLY BEFORE BACKFILLING. EXCAVATING A UNIT FOR REPAIR IS VERY EXPENSIVE AND CAN BE EASILY AVOIDED BY USING PROPER CAUTION DURING THE FOLLOWING PROCEDURE.

Parts included in Field Joint Kit:
Identify all parts before proceeding with installation.

(16) 3/8-16 X 1-1/2 long screws
(16) 3/8-16 Elastic Stop Nuts
(32) Flat Washers
(1) Length Sealant (Sika) Tape
(1) Hole Punch

1) Carefully clean and dry both accessway flanges with solvent. **IMPORTANT**: Sealing surfaces must be dry to ensure the sealant adheres correctly.

2) Starting at one hole of tank flange, apply two layers of Sika Tape around the inside half of the flange. Align the outside edge of the tape with the bolt circle. Move to the adjacent hole and apply one layer of Sika Tape around the outside of the flange. Align inside of tape with the bolt circle. Remove the backing paper as you lay the adhesive on the flange. **Do not stretch Sika tape during application, it may result in a leak.** The tape should overlap at the end by approximately 1/2 inch, as shown in Figure 6a. If a section of Sika Tape is misapplied, the bad section may be cut out and replaced. Cut away the poorly laid portion cleanly with a knife and be sure to overlap the tape at each end about 1/2 inch.

3) Using the tool provided, punch a hole through the tape at each of the 16 existing bolt holes in the flange. **Be careful to keep the exposed sealant clean and dry.**

4) Insert three of the sixteen 3/8-16 x 1-1/2” long bolts, with a flat washer, into the flange attached to the upper part of the accessway. These will act as guides while aligning the bolt pattern of the two flanges.

5) Support the upper accessway section a few inches over the tank with the green stripes on each lined up. Once aligned, lower the upper section onto the mating flange using the three bolts to guide it to the proper position. See Figure 6b.

6) Insert the remaining 13 bolts with flat washers into the flanges. Place a flat washer and elastic stop nut on the end of each bolt, turning the nut on just enough to hold the washer in place.

7) Tighten up the bolts until the sealant begins to squeeze out from between the flanges. To ensure a consistent, sturdy seal tighten them in the following sequence: 1, 9; 5, 13; 3, 11; 7, 15; 2, 10; 4, 12; 6, 14; 8, 16. Always be sure to tighten one bolt and then the bolt at the position 180° from it, see Figure 6a for position numbers.

8) Using the same sequence as in step 7 tighten each bolt to 60 in-lbs. Visually inspect the joint, each bolt and each nut should have a flat washer between it and the flange, and a uniform amount of sealant should be protruding from the seam along the entire perimeter.

**In the event that there are any voids in the sealant, the joint may leak. Take corrective actions if necessary and be sure that the joint is leak free before continuing.**

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Figure 6a

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Figure 6b

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3/8 STAINLESS STEEL HARDWARE FIELD ASSEMBLE

SIKA TAPE
ALLOWABLE INLET LOCATIONS

INLET INSTALLATION

ø 5.00 HOLE INLET LOCATION

MARK ON PIPE

4" DWV PIPE

4.50" OD

APPLY SOAP

INLET GROMMET

DISCHARGE WINDOW

ALTERNATE INLET LOCATIONS; 2 ZONES INDICATED ON EITHER SIDE OF DISCHARGE WINDOW

APPLY SOAP

STANDARD FACTORY INLET LOCATION

CENTER DRILLED HOLE AT PROVIDED CENTERLINES FOR INLET(S) INSTALLED IN CIRCULAR PADS

ø10.5" INLET PADS

ALTERNATE INLET LOCATIONS; 4 ZONES INDICATED ON EITHER SIDE OF INLET PADS

CENTER INLET PENETRATION IN PANEL TO ENSURE CLEARANCE FOR GROMMET FLANGE

DO NOT INSTALL INLET IN ANY PANEL WHERE ELECTRICAL FITTING IS INSTALLED
**DISCHARGE REMOVAL TOOL**

Tool used to install and remove male adapter half of slide face assembly (not supplied by E/One)

Distance between discharge and top of tank, plus 24" min.

1" SCH 80 PVC Pipe

1" Threaded coupling to attach to slide face

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**Figure 8**

Temporarily attach discharge removal tool to the threads on the male adapter to install and remove discharge line.

**Figure 9**

**Figure 10**

1" NPT threads for removal tool

SLIDE FACE MALE ADAPTER

O-RING Grease face of slide face after o-ring is installed

1 1/4" NPT fitting to attach to pump discharge

**Figure 11**

VALVE OPEN

VALVE CLOSED

SLIDER VALVE

O-RING

RECEIVER FACE

SLIDER VALVE

RECEIVER FACE

DISCHARGE OUTLET

SCH 80 PVC NIPPLE
1. Transporting unit to installation site: **Always lift a unit from the bottom for the purpose of transportation.** The station should be received attached to a pallet for this purpose. Never roll a station or move it on its side.

2. No Ballast (to be poured in place): If the concrete anchor is to be poured while the station is in place lift the unit using two nylon straps wrapped under the tank flange to make a sling, as shown below. Keep station oriented vertically to avoid any damage.

3. Precast Ballast: Never lift a station that has a ballast attached by any means except the rebar. The weight of the concrete will damage the station if you attempt to lift it from any part of the station.
E/One Grinder Pump Station Ballast Calculations

Sample Calculation — Station Height of 92”

Volume of Station = 73.1 ft³
Station Weight = 350 lbs
Station Height = 7.3 ft

A. Buoyant Force

1. The buoyant force acting on the submerged WH/WR47 is equal to the weight of the displaced water for the section of the tank that is submerged.

\[ F_{\text{buoyant}} = (\text{density of water})(\text{volume of station}) \]
\[ = (62.4 \text{ lbs/cu ft})(73.1 \text{ cu ft}) \]
\[ = 4560 \text{ lbs} \]

2. The net buoyant force acting on the station \((F_{\text{net-buoyant}})\) is equal to the buoyant force \((F_{\text{buoyant}})\) minus the weight of the station tank.

\[ F_{\text{net-buoyant}} = 4560 \text{ lbs} - 350 \text{ lbs} \]
\[ = 4210 \text{ lbs} \]

B. Ballast Force

1. Determine the volume of concrete and soil

Section I: Used To Determine The Volume Of Concrete
(Note: 4.0 ft = assumed inside diameter of concrete ballast ring around tank’s bottom flange)

\[ \text{Volume} = (\text{Height})(\text{Area}) \]
\[ = (.83 \text{ ft})(\pi)((5.6 \text{ ft})^{2} - (4.0 \text{ ft})^{2}) / 4 \]
\[ = (.83 \text{ ft})(12.06 \text{ ft}^{2}) \]
\[ = 10.1 \text{ ft}^{3} \]

Section II: Used To Determine The Volume Of Saturated Soil
(Note: 4.3 ft = assumed inside diameter of soil column around tank’s maximum diameter)

\[ \text{Volume} = (\text{Height})(\text{Area}) \]
\[ = (7.3 \text{ ft} - .83 \text{ ft})(\pi)((5.6 \text{ ft})^{2} - (4.26 \text{ ft})^{2}) / 4 \]
\[ = (6.46 \text{ ft})(10.1 \text{ ft}^{2}) \]
\[ = 65.2 \text{ ft}^{3} \]

2. Determine the combined ballast

Ballast (total) = Ballast (concrete) + Ballast (saturated soil)
\[ = (V_{\text{concrete}})(\text{density concrete in water}) + (V_{\text{soil}})(\text{density saturated soil}) \]
\[ = (10.1 \text{ ft}^{3})(87.52 \text{ lbs/ft}^{3}) + (65.2 \text{ ft}^{3})(70 \text{ lbs/ft}^{3}) \]
\[ = 884 \text{ lbs} + 4564 \text{ lbs} \]
\[ = 5450 \text{ lbs} \]

C. Subtract the buoyant force from the ballast force to determine the final condition

Final Condition = Ballast Force – Net Buoyant Force
\[ = 5450 \text{ lbs} - 4210 \text{ lbs} \]
\[ = 1240 \text{ lbs} \text{ (excess ballast)} \]
E/One Grinder Pump Station Ballast Calculations

Sample Calculation

The approach outlined on the previous page may be used to calculate the ballast requirements listed below.

Chart 1

<table>
<thead>
<tr>
<th>Station Height (in)</th>
<th>Station Volume (cu ft)</th>
<th>$F_{\text{net}}$ Buoyant (lbs)</th>
<th>Tank Weight (lbs)</th>
<th>$F_{\text{ballast}}$ (lbs)</th>
<th>Volume Concrete (cu ft)*</th>
<th>Weight Concrete in Air (cu ft)*</th>
<th>Min Diameter of Concrete Anchor (in)</th>
<th>Min Thickness of Concrete Anchor (in)</th>
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<td>68</td>
<td>10</td>
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</tbody>
</table>

* Volume calculated is for minimum dimensions given. Minimum dimensions must be met or exceeded for actual application.
Adjusting the Height of a Grinder Pump Station

TO INCREASE STATION HEIGHT 6 INCHES
1. Increasing station height can be done without cutting the station. Use the E/One Extender cover shroud kit (ND0082G01) and follow the instructions that are included with the kit.

TO INCREASE STATION HEIGHT MORE THAN 6 INCHES or TO REDUCE THE STATION HEIGHT:

REMOVE EXISTING COVER ASSEMBLY (Fig. 12)
If your existing station has a welded-on cover shroud, you will need the appropriate replacement cover kit.
1. Turn off all power to the grinder pump station.
2. Remove the tank lid and the electrical shroud.
3. Unplug the electrical quick disconnect (EQD) and remove the EQD from the supply cable. Note: DO NOT CUT CABLE. Loosen liquid-tight cable connector and pull the supply cable out through the connector on the side of tank.
4. Remove the soil around the tank, exposing three of the tank corrugations below grade. Use caution not to damage buried cable.
5. Remove existing cover shroud.
5a. Welded-on shroud (standard) — Using a hand saw, cut the tank in the valley between the two corrugations at grade, discard existing welded on shroud and attached corrugations (shroud is not to be reused). Caution: Be careful not to cut the pump breather cable.
5b. Clamped-on shroud — Remove band clamp and cover shroud.

REDUCING STATION HEIGHT (Fig. 13)
6. Using a hand saw, cut the tank in the valley between the two corrugations at grade.

INSTALL REPLACEMENT COVER ASSEMBLY (Fig. 14)
7. Clean top corrugation on accessway extension and mating surface of replacement shroud with acetone.
8. Liberally apply the silicone sealer provided to the under side of the replacement shroud where it will come in contact with the accessway extension.
9. Place SS band clamp around top corrugation and the replacement shroud. Tap with a mallet around clamp to help seat the clamp. Torque stud assembly on band clamp to a maximum 125 inlb.
10. Reinstall the supply cable, EQD, tank lid and electrical shroud and tighten cable connector.
11. Follow start-up procedures to ensure proper pump operation (you will find the start-up instructions in the service manual).
User Instructions for the Environment One Grinder Pump

General Information
Your home is served by a low pressure sewer system; the key element is an Environment One grinder pump. The tank collects all solid materials and wastewater from the house. The solid materials are then ground to a small size suitable for pumping as a slurry with the wastewater. The grinder pump generates sufficient pressure to pump this slurry from your home to the wastewater treatment receiving line and/or disposal plant.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: 1) this device may not cause harmful interference; and 2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate this equipment.

Care and Use of your Grinder Pump

The Environment One grinder pump is capable of accepting and pumping a wide range of materials, and an extensive grind test is required in order to obtain NSF approval. However, regulatory agencies advise that the following items should not be introduced into any sewer, either directly or through a kitchen waste disposal unit:

<table>
<thead>
<tr>
<th>Glass</th>
<th>Seafood shells</th>
<th>Diapers, socks, rags or cloth</th>
<th>Syringes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cotton swabs</td>
<td>Personal/cleaning wipes &amp; sponges</td>
<td>Disposable toothbrushes</td>
<td>Latex/vinyl items</td>
</tr>
<tr>
<td>Metal</td>
<td>Plastic objects (toys, utensils, etc.)</td>
<td>Kitty litter</td>
<td>Dental floss</td>
</tr>
<tr>
<td>Aquarium gravel</td>
<td>Sanitary napkins or tampons</td>
<td>Cigarette butts</td>
<td></td>
</tr>
</tbody>
</table>

Caution: Kitchen garbage disposals do not keep grease/oil out of the plumbing system

In addition, you must never introduce into any sewer:

<table>
<thead>
<tr>
<th>Explosives</th>
<th>Strong chemicals</th>
<th>Lubricating oil and/or grease</th>
</tr>
</thead>
<tbody>
<tr>
<td>Flammable material</td>
<td>Gasoline</td>
<td></td>
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</tbody>
</table>

Items introduced into the sewer system from your home can potentially impact the water environment. Proper disposal of household wastes such as window cleaners, unused/expired pharmaceuticals, paint thinners, fats, fruit labels, etc. is important. For more information, visit http://www.wef.org.

Periods of Disuse

If your home or building is left unoccupied for longer than a couple of weeks, perform the following procedure:

Purge the System. Run clean water into the unit until the pump activates. Immediately turn off the water and allow the grinder pump to run until it shuts off automatically.

Duplex Units. Special attention must be taken to ensure that both pumps turn on when clean water is added to the tank.

Caution: Do not disconnect power to the unit

Power Failure

Your grinder pump cannot dispose of wastewater without electrical power. If electrical power service is interrupted, keep water usage to a minimum.

Pump Failure Alarm

Your Environment One grinder pump has been manufactured to produce an alarm signal (120 volt) in the event of a high water level in the basin. The installer must see that the alarm signal provided is connected to an audible and/or visual alarm in such a manner as to provide adequate warning to the user that service is required. During the interim prior to the arrival of an authorized service technician, water usage must be limited to the reserve capacity of the tank.

For service, please call your local distributor:
Limited Warranty

For E/One Extreme D-Series, W-Series & Upgrade

Environment One Corporation offers a limited warranty that guarantees its product to be free from defects in material and factory workmanship for a period of two years from the date of installation, or 27 months from the date of shipment, whichever occurs first, provided the product is properly installed, serviced and operated under normal conditions and according to manufacturer’s instructions. Repair or parts replacement required as a result of such defect will be made free of charge during this period upon return of the defective parts or equipment to the manufacturer or its nearest authorized service center.

Model Number: ______________________
Serial Number: ______________________
Installation Date: ____________________